



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
AENOR

hereby certify that the organization

DINSA, DESARROLLO INFORMÁTICO, S.A.

CL PRADILLO, 46 - 48 - 50.
28002 - MADRID

for the following field of activities

The ITSMS for the services which support service desk activities: voice (analog, digital, voip), communications (lan and vpn), e-mail, and it service management system , offered from Madrid center, according to the current it services catalogue.

has a

Information Technology Service Management System

Linked to the certificate

ES-STI-0009/2009

Issued to

SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS ELECTRÓNICOS, S.A.

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2011

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