



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

*AENOR has issued an IQNet recognized certificate that the organization:*

**SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS  
ELECTRÓNICOS, S.A.U.**

**CL PRADILLO, 46-48-50.  
28002 - MADRID**

*has implemented and maintains a*

**Information Technology Service Management System**

*for the following scope:*

**The ITSMS that supports:**

**The services provided by the Service Desk and Users Support business unit (management, resolution, transfer, escalation, closure and tracking of tickets opened by customers) concerning Information Technology and Communications Systems.  
The management of the requests for corrective and evolutive maintenance of applications.  
Document Digitization and Document Management activities (BPO).  
From its centre in Madrid according to the current services catalogue.**

*which fulfills the requirements of the following standard*

**ISO/IEC 20000-1:2018**

Linked to the certificate ES-STI-0009/2009 Issued to

**SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS ELECTRÓNICOS, S.A.U.**

First issued on: **2016-11-04** Last issued: **2021-08-04** Validity date: **2024-08-04**

*This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document*

**Registration Number: ES-STI-0009/2009 - 001/00**

Alex Stoichitoiu  
President of IQNet

Rafael GARCÍA MEIRO  
Chief Executive Officer

**AENOR**



**IQNet Partners\*:**

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IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

\* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)